Dear Sir / Madam,

I am writing to recommend Mr. Federico Mencuccini, who carried out his professional activity in our group between 21/10/2024 and 03/03/2026.

During this period he worked as a **systems administrator**, carrying out the following tasks:

- Follow-up of IT projects.
- Administration of Windows environments.
- Development of applications in PowerShell.
- First level of support.

Project follow-up included the coordination of multiple suppliers to achieve the set objectives, ensuring that they fulfilled their commitments on time and in line with the planned technical specifications.

During this period, he far exceeded the expectations we had placed in him. He had a knowledge base that allowed him to carry out the tasks entrusted to him with ease.

I would like to highlight his excellent attitude towards work. He carried himself with confidence, and conveyed this confidence to users. His interest in learning was remarkable, and it points to continued professional development.

I would also like to highlight his **excellent orientation towards the internal customer**, thanks to an outstanding gift for dealing with people. This quality has significantly improved the standing of the Systems department within the company.

These human and technical qualities make me confident of his excellent performance wherever he is given the opportunity.

I remain at your disposal for any information you may need.

Yours sincerely,



Rafael Castro Rodríguez

Director of Information Systems

Grupo Cadarso.

rfcastro@grupocadarso.com / Mob. +34 627571228

Sant Cugat del Vallès, 18 August 2024

I am pleased to write this letter of recommendation in support of Federico Mencuccini, who has recently left his position in the IT Service Desk area at our company, Sabadell Asset Management, S.A., S.G.I.I.C., S.U. His collaboration with the Company began in September 2023 and ended in July 2024.

During his time at our organisation, Federico proved to be an exceptionally talented and dedicated individual. His energy, ability and versatility were evident from day one. He was always willing to take on new challenges and stood out for his ability to adapt quickly to changing situations.

One of Federico's greatest strengths was his ability to interact with users and solve their problems effectively. His friendly and professional approach allowed him to quickly build a relationship of trust with users, resulting in higher customer satisfaction and an improvement in the quality of the service.

In addition to his Service Desk duties, Federico was also responsible for the full development of a support application for this service, which we call "Stockify". He took part in the analysis, development, testing and post-launch debugging phases of this application, which was developed in Python and connected to an Oracle database. Federico was in charge of all the programming of the tool and proved to be very proactive in training himself and acquiring knowledge of the programming environments used.

In his role at the Service Desk, Federico showed great skills and knowledge, applying imaginative solutions in many cases and applying the protocols and controls of the ticketing tools we use corporately in this service. He quickly earned the appreciation and trust of users.

Moreover, since a large part of our infrastructure is located abroad, part of the daily work had to be done in English, and Federico proved able to work in this language without any problems.

In summary, Federico Mencuccini is a talented and highly competent individual who has proven to be a valuable asset to our IT Service Desk team. His ability to interact with users, his problem-solving skills, his experience in application development and his command of English make him an outstanding candidate for any IT-related position.

I strongly recommend Federico and I am sure he will be a valuable asset to any organisation lucky enough to have his services.

If you have any further questions or need more information, do not hesitate to contact me.

Yours sincerely,

Luis Carlos Rodríguez

Head of IT, Sabadell Asset Management, S.A.,S.G.I.I.C., S.U.

luis-carlos.rodriguez@sabadellassetmanagement.com

T. (34) 661.361.229

Good morning,

My name is *Marga Carreras*, I have been head of the College IT Support department at the Barcelona College of Pharmacists since 2005.

I am writing this letter of recommendation as coordinator and tutor of the Dual VET agreement in MICROCOMPUTER SYSTEMS AND NETWORKS (IC10) with *Federico Mencuccini.* The agreement, of 1,010 hours, was carried out in collaboration with the Salesian Vocational School, during the period from 14/6/2021 to 19/5/2022, in which Federico worked providing College IT support at the College headquarters.

During that period I was able to see Federico's professionalism and his good disposition in resolving all kinds of incidents related to digital certificates and the various procedures that pharmacists carry out through the use of technology. He also took part in different projects, specifically leading the project to create an internal Wiki to manage the knowledge of user support, and actively collaborating in the activities of the Systems department. Thanks to him and the support team, it is possible to provide support to all the pharmacists in the province of Barcelona.

Federico is a good colleague, active and responsible, with experience in the use of new technologies in a systems department. He is also interested in expanding his knowledge and has great capacity to develop projects both inside and outside the company, taking responsibility for them.

For any enquiries, you may contact me to confirm the references.



Yours sincerely,

Marga Carreras Ibáñez

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